

Student Services Questions	Agree	Disagree	Neutral	Total	PCT Agree	PCT Disagree
A sufficient amount of financial aid is available to me.	233	47	136	416	56%	11%
Cultural and extracurricular activities are well-planned and interesting to me.	154	38	218	410	38%	9%
I am satisfied with campus technology at this institution.	354	12	59	425	83%	3%
I am very satisfied with the quality of the financial advising at this institution.	248	30	141	419	59%	7%
I have found the number of student activities and events to be adequate to meet my needs.	132	43	235	410	32%	10%
I have found the quality of student activities and events to be adequate to my needs.	139	39	231	409	34%	10%
I have participated in student activities and events.	151	119	139	409	37%	29%
I received information from this institution and its representatives that helped me identify extracurricular activities that interest me.	59	35	102	196	30%	18%
My financial aid advisor contacted me when I had concerns in a timely manner.	219	23	174	416	53%	6%
My financial aid advisor kept all of their appointments with me and any posted walk-in hours I used.	214	15	184	413	52%	4%
Student activity groups allow equal access and opportunity to all students.	172	26	212	410	42%	6%
Student government pays attention to the needs of students and advocates appropriately.	147	28	232	407	36%	7%
The campus web portal is easy to use.	358	23	44	425	84%	5%
The dining facilities are meeting my needs.	136	51	228	415	33%	12%
The financial aid staff is knowledgeable and helpful.	257	22	139	418	61%	5%
The orientation at this institution helped me become familiar with the facilities.	92	7	99	198	46%	4%
The orientation at this institution helped prepare me as a student.	86	5	106	197	44%	3%
The orientation met my expectations.	83	6	109	198	42%	3%
The school Web site was extremely useful in addressing my administrative needs (financial, advising, course selection, etc.) at the school.	327	27	67	421	78%	6%
The school's policies on changing, adding, or dropping classes are reasonable.	343	19	69	431	80%	4%
Tutors were available to me when I needed them and at a reasonable charge.	219	28	174	421	52%	7%
Within the first month I could easily find my way around campus.	135	3	64	202	67%	1%
Green = Percent of students that agree or strongly agree and make up more than 85% of the responses.						
Pink = Percent of students that disagree or strongly disagree and make up more than 9% of the responses.						
Red = Percent of students that disagree or strongly disagree and make up 15% or more of the responses.						

Student Services Questions by Race/Ethnicity	Race	Agree	Disagree	Neutral	Total	PCT	
						Agree	Disagree
Within the first month I could easily find my way around campus.	american indian/alaska native	6		5	11	55%	0%
Within the first month I could easily find my way around campus.	black/african american	7		2	9	78%	0%
Within the first month I could easily find my way around campus.	hispanic/latino	18	2	9	29	62%	7%
Within the first month I could easily find my way around campus.	white	93	1	42	136	68%	1%
Tutors were available to me when I needed them and at a reasonable charge.	american indian/alaska native	11	3	9	23	48%	13%
Tutors were available to me when I needed them and at a reasonable charge.	black/african american	10		7	17	59%	0%
Tutors were available to me when I needed them and at a reasonable charge.	hispanic/latino	30	5	15	50	60%	10%
Tutors were available to me when I needed them and at a reasonable charge.	white	156	19	133	308	51%	6%
The school's policies on changing, adding, or dropping classes are reasonable.	american indian/alaska native	20	2	1	23	87%	9%
The school's policies on changing, adding, or dropping classes are reasonable.	black/african american	12	3	3	18	67%	17%
The school's policies on changing, adding, or dropping classes are reasonable.	hispanic/latino	40	3	10	53	75%	6%
The school's policies on changing, adding, or dropping classes are reasonable.	white	251	11	53	315	80%	3%
The school Web site was extremely useful in addressing my administrative needs (financial, advising, course selection, etc.) at the school.	american indian/alaska native	16	2	5	23	70%	9%
The school Web site was extremely useful in addressing my administrative needs (financial, advising, course selection, etc.) at the school.	black/african american	15		2	17	88%	0%
The school Web site was extremely useful in addressing my administrative needs (financial, advising, course selection, etc.) at the school.	hispanic/latino	37	3	11	51	73%	6%
The school Web site was extremely useful in addressing my administrative needs (financial, advising, course selection, etc.) at the school.	white	241	22	44	307	79%	7%
The orientation met my expectations.	american indian/alaska native	5	1	5	11	45%	9%
The orientation met my expectations.	black/african american	4		5	9	44%	0%
The orientation met my expectations.	hispanic/latino	13		14	27	48%	0%
The orientation met my expectations.	white	55	5	74	134	41%	4%
The orientation at this institution helped prepare me as a student.	american indian/alaska native	4		7	11	36%	0%
The orientation at this institution helped prepare me as a student.	black/african american	5		4	9	56%	0%
The orientation at this institution helped prepare me as a student.	hispanic/latino	14		13	27	52%	0%
The orientation at this institution helped prepare me as a student.	white	57	4	72	133	43%	3%
The orientation at this institution helped me become familiar with the facilities.	american indian/alaska native	5		6	11	45%	0%
The orientation at this institution helped me become familiar with the facilities.	black/african american	5		4	9	56%	0%
The orientation at this institution helped me become familiar with the facilities.	hispanic/latino	16		12	28	57%	0%
The orientation at this institution helped me become familiar with the facilities.	white	59	5	69	133	44%	4%
The financial aid staff is knowledgeable and helpful.	american indian/alaska native	10	4	9	23	43%	17%
The financial aid staff is knowledgeable and helpful.	black/african american	11	3	3	17	65%	18%
The financial aid staff is knowledgeable and helpful.	hispanic/latino	32	3	16	51	63%	6%
The financial aid staff is knowledgeable and helpful.	white	192	12	101	305	63%	4%
The dining facilities are meeting my needs.	american indian/alaska native	3	3	17	23	13%	13%
The dining facilities are meeting my needs.	black/african american	5	2	9	16	31%	13%
The dining facilities are meeting my needs.	hispanic/latino	22	6	22	50	44%	12%
The dining facilities are meeting my needs.	white	97	38	168	303	32%	13%
The campus web portal is easy to use.	american indian/alaska native	18	2	3	23	78%	9%
The campus web portal is easy to use.	black/african american	12	1	4	17	71%	6%
The campus web portal is easy to use.	hispanic/latino	43	1	7	51	84%	2%
The campus web portal is easy to use.	white	265	17	29	311	85%	5%
Student government pays attention to the needs of students and advocates appropriately.	american indian/alaska native	10	2	11	23	43%	9%
Student government pays attention to the needs of students and advocates appropriately.	black/african american	5	1	10	16	31%	6%
Student government pays attention to the needs of students and advocates appropriately.	hispanic/latino	16	4	26	46	35%	9%
Student government pays attention to the needs of students and advocates appropriately.	white	108	19	173	300	36%	6%
Student activity groups allow equal access and opportunity to all students.	american indian/alaska native	9	3	11	23	39%	13%
Student activity groups allow equal access and opportunity to all students.	black/african american	7	1	8	16	44%	6%
Student activity groups allow equal access and opportunity to all students.	hispanic/latino	24	2	21	47	51%	4%
Student activity groups allow equal access and opportunity to all students.	white	123	19	161	303	41%	6%
My financial aid advisor kept all of their appointments with me and any posted walk-in hours I used.	american indian/alaska native	13	3	7	23	57%	13%
My financial aid advisor kept all of their appointments with me and any posted walk-in hours I used.	black/african american	9	3	3	15	60%	20%
My financial aid advisor kept all of their appointments with me and any posted walk-in hours I used.	hispanic/latino	26	2	23	51	51%	4%
My financial aid advisor kept all of their appointments with me and any posted walk-in hours I used.	white	154	6	142	302	51%	2%
My financial aid advisor contacted me when I had concerns in a timely manner.	american indian/alaska native	11	4	8	23	48%	17%

Student Services Questions by Race/Ethnicity	Race	Agree	Disagree	Neutral	Total	PCT	PCT
						Agree	Disagree
My financial aid advisor contacted me when I had concerns in a timely manner.	black/african american	11	3	2	16	69%	19%
My financial aid advisor contacted me when I had concerns in a timely manner.	hispanic/latino	26	4	21	51	51%	8%
My financial aid advisor contacted me when I had concerns in a timely manner.	white	160	9	135	304	53%	3%
I received information from this institution and its representatives that helped me identify extracurricular activities that interest me.	american indian/alaska native	1	3	7	11	9%	27%
I received information from this institution and its representatives that helped me identify extracurricular activities that interest me.	black/african american	5		4	9	56%	0%
I received information from this institution and its representatives that helped me identify extracurricular activities that interest me.	hispanic/latino	8	6	13	27	30%	22%
I received information from this institution and its representatives that helped me identify extracurricular activities that interest me.	white	39	25	68	132	30%	19%
I have participated in student activities and events.	american indian/alaska native	9	9	5	23	39%	39%
I have participated in student activities and events.	black/african american	4	1	11	16	25%	6%
I have participated in student activities and events.	hispanic/latino	20	14	14	48	42%	29%
I have participated in student activities and events.	white	109	89	103	301	36%	30%
I have found the quality of student activities and events to be adequate to my needs.	american indian/alaska native	11	2	10	23	48%	9%
I have found the quality of student activities and events to be adequate to my needs.	black/african american	4	1	11	16	25%	6%
I have found the quality of student activities and events to be adequate to my needs.	hispanic/latino	17	6	25	48	35%	13%
I have found the quality of student activities and events to be adequate to my needs.	white	100	28	172	300	33%	9%
I have found the number of student activities and events to be adequate to meet my needs.	american indian/alaska native	8	5	10	23	35%	22%
I have found the number of student activities and events to be adequate to meet my needs.	black/african american	3	1	12	16	19%	6%
I have found the number of student activities and events to be adequate to meet my needs.	hispanic/latino	17	7	24	48	35%	15%
I have found the number of student activities and events to be adequate to meet my needs.	white	98	28	175	301	33%	9%
I am very satisfied with the quality of the financial advising at this institution.	american indian/alaska native	11	3	9	23	48%	13%
I am very satisfied with the quality of the financial advising at this institution.	black/african american	13	2	2	17	76%	12%
I am very satisfied with the quality of the financial advising at this institution.	hispanic/latino	32	3	16	51	63%	6%
I am very satisfied with the quality of the financial advising at this institution.	white	177	21	108	306	58%	7%
I am satisfied with campus technology at this institution.	american indian/alaska native	19		4	23	83%	0%
I am satisfied with campus technology at this institution.	black/african american	13	1	3	17	76%	6%
I am satisfied with campus technology at this institution.	hispanic/latino	44	1	6	51	86%	2%
I am satisfied with campus technology at this institution.	white	259	10	42	311	83%	3%
Cultural and extracurricular activities are well-planned and interesting to me.	american indian/alaska native	8	3	12	23	35%	13%
Cultural and extracurricular activities are well-planned and interesting to me.	black/african american	7	3	6	16	44%	19%
Cultural and extracurricular activities are well-planned and interesting to me.	hispanic/latino	24	3	21	48	50%	6%
Cultural and extracurricular activities are well-planned and interesting to me.	white	106	28	167	301	35%	9%
A sufficient amount of financial aid is available to me.	american indian/alaska native	11	6	6	23	48%	26%
A sufficient amount of financial aid is available to me.	black/african american	7	4	6	17	41%	24%
A sufficient amount of financial aid is available to me.	hispanic/latino	30	7	13	50	60%	14%
A sufficient amount of financial aid is available to me.	white	169	29	105	303	56%	10%

Green = Percent of students that agree or strongly agree and make up more than 85% of the responses.
Pink = Percent of students that disagree or strongly disagree and make up more than 9% of the responses.
Red = Percent of students that disagree or strongly disagree and make up 15% or more of the responses.

Student Services Questions by Location	Center	Agree	Disagree	Neutral	Total	PCT	PCT
						Agree	Disagree
Within the first month I could easily find my way around campus.	ELKO	53	2	13	68	78%	3%
Within the first month I could easily find my way around campus.	ELY	9		1	10	90%	0%
Within the first month I could easily find my way around campus.	INET	24		30	54	44%	0%
Within the first month I could easily find my way around campus.	Other	6	1	8	15	40%	7%
Within the first month I could easily find my way around campus.	PAHR	34		9	43	79%	0%
Within the first month I could easily find my way around campus.	WINN	9		3	12	75%	0%
Tutors were available to me when I needed them and at a reasonable charge.	ELKO	105	8	56	169	62%	5%
Tutors were available to me when I needed them and at a reasonable charge.	ELY	13		8	21	62%	0%
Tutors were available to me when I needed them and at a reasonable charge.	INET	44	6	55	105	42%	6%
Tutors were available to me when I needed them and at a reasonable charge.	Other	9	1	12	22	41%	5%
Tutors were available to me when I needed them and at a reasonable charge.	PAHR	34	8	27	69	49%	12%
Tutors were available to me when I needed them and at a reasonable charge.	WINN	11	5	16	32	34%	16%
The school's policies on changing, adding, or dropping classes are reasonable.	ELKO	136	7	28	171	80%	4%
The school's policies on changing, adding, or dropping classes are reasonable.	ELY	19		3	22	86%	0%
The school's policies on changing, adding, or dropping classes are reasonable.	INET	89	4	16	109	82%	4%
The school's policies on changing, adding, or dropping classes are reasonable.	Other	19	1	3	23	83%	4%
The school's policies on changing, adding, or dropping classes are reasonable.	PAHR	52	6	12	70	74%	9%
The school's policies on changing, adding, or dropping classes are reasonable.	WINN	25	1	7	33	76%	3%
The school Web site was extremely useful in addressing my administrative needs (financial, advising, course selection, etc.) at the school.	ELKO	129	10	28	167	77%	6%
The school Web site was extremely useful in addressing my administrative needs (financial, advising, course selection, etc.) at the school.	ELY	16	2	3	21	76%	10%
The school Web site was extremely useful in addressing my administrative needs (financial, advising, course selection, etc.) at the school.	INET	84	7	17	108	78%	6%
The school Web site was extremely useful in addressing my administrative needs (financial, advising, course selection, etc.) at the school.	Other	18	2	3	23	78%	9%
The school Web site was extremely useful in addressing my administrative needs (financial, advising, course selection, etc.) at the school.	PAHR	51	5	12	68	75%	7%
The school Web site was extremely useful in addressing my administrative needs (financial, advising, course selection, etc.) at the school.	WINN	26	1	4	31	84%	3%
The orientation met my expectations.	ELKO	31		36	67	46%	0%
The orientation met my expectations.	ELY	6	1	2	9	67%	11%
The orientation met my expectations.	INET	24	2	28	54	44%	4%
The orientation met my expectations.	Other	4		11	15	27%	0%
The orientation met my expectations.	PAHR	11	2	30	43	26%	5%
The orientation met my expectations.	WINN	7	1	2	10	70%	10%
The orientation at this institution helped prepare me as a student.	ELKO	32	2	33	67	48%	3%
The orientation at this institution helped prepare me as a student.	ELY	5		4	9	56%	0%
The orientation at this institution helped prepare me as a student.	INET	24	1	29	54	44%	2%
The orientation at this institution helped prepare me as a student.	Other	5		9	14	36%	0%
The orientation at this institution helped prepare me as a student.	PAHR	14	1	28	43	33%	2%
The orientation at this institution helped prepare me as a student.	WINN	6	1	3	10	60%	10%
The orientation at this institution helped me become familiar with the facilities.	ELKO	33	3	31	67	49%	4%
The orientation at this institution helped me become familiar with the facilities.	ELY	6		3	9	67%	0%
The orientation at this institution helped me become familiar with the facilities.	INET	24	2	28	54	44%	4%
The orientation at this institution helped me become familiar with the facilities.	Other	5		10	15	33%	0%
The orientation at this institution helped me become familiar with the facilities.	PAHR	17	1	24	42	40%	2%
The orientation at this institution helped me become familiar with the facilities.	WINN	7	1	3	11	64%	9%
The financial aid staff is knowledgeable and helpful.	ELKO	113	8	45	166	68%	5%
The financial aid staff is knowledgeable and helpful.	ELY	11		10	21	52%	0%
The financial aid staff is knowledgeable and helpful.	INET	62	4	40	106	58%	4%
The financial aid staff is knowledgeable and helpful.	Other	7	1	13	21	33%	5%

Student Services Questions by Location	Center	Agree	Disagree	Neutral	Total	PCT	
						Agree	Disagree
The financial aid staff is knowledgeable and helpful.	PAHR	43	7	18	68	63%	10%
The financial aid staff is knowledgeable and helpful.	WINN	19	1	13	33	58%	3%
The dining facilities are meeting my needs.	ELKO	80	16	71	167	48%	10%
The dining facilities are meeting my needs.	ELY	8	2	11	21	38%	10%
The dining facilities are meeting my needs.	INET	29	4	72	105	28%	4%
The dining facilities are meeting my needs.	Other	5		16	21	24%	0%
The dining facilities are meeting my needs.	PAHR	8	23	36	67	12%	34%
The dining facilities are meeting my needs.	WINN	5	6	20	31	16%	19%
The campus web portal is easy to use.	ELKO	138	9	23	170	81%	5%
The campus web portal is easy to use.	ELY	19		3	22	86%	0%
The campus web portal is easy to use.	INET	94	8	5	107	88%	7%
The campus web portal is easy to use.	Other	21	1	1	23	91%	4%
The campus web portal is easy to use.	PAHR	56	4	9	69	81%	6%
The campus web portal is easy to use.	WINN	27	1	3	31	87%	3%
Student government pays attention to the needs of students and advocates appropriately.	ELKO	62	12	92	166	37%	7%
Student government pays attention to the needs of students and advocates appropriately.	ELY	12	3	5	20	60%	15%
Student government pays attention to the needs of students and advocates appropriately.	INET	27	4	67	98	28%	4%
Student government pays attention to the needs of students and advocates appropriately.	Other	7		15	22	32%	0%
Student government pays attention to the needs of students and advocates appropriately.	PAHR	32	5	31	68	47%	7%
Student government pays attention to the needs of students and advocates appropriately.	WINN	5	4	21	30	17%	13%
Student activity groups allow equal access and opportunity to all students.	ELKO	80	9	78	167	48%	5%
Student activity groups allow equal access and opportunity to all students.	ELY	9	1	11	21	43%	5%
Student activity groups allow equal access and opportunity to all students.	INET	31	4	63	98	32%	4%
Student activity groups allow equal access and opportunity to all students.	Other	6	2	14	22	27%	9%
Student activity groups allow equal access and opportunity to all students.	PAHR	37	5	26	68	54%	7%
Student activity groups allow equal access and opportunity to all students.	WINN	7	4	20	31	23%	13%
My financial aid advisor kept all of their appointments with me and any posted walk-in hours I used.	ELKO	91	3	72	166	55%	2%
My financial aid advisor kept all of their appointments with me and any posted walk-in hours I used.	ELY	11		9	20	55%	0%
My financial aid advisor kept all of their appointments with me and any posted walk-in hours I used.	INET	54	4	46	104	52%	4%
My financial aid advisor kept all of their appointments with me and any posted walk-in hours I used.	Other	5	2	13	20	25%	10%
My financial aid advisor kept all of their appointments with me and any posted walk-in hours I used.	PAHR	32	5	30	67	48%	7%
My financial aid advisor kept all of their appointments with me and any posted walk-in hours I used.	WINN	19		14	33	58%	0%
My financial aid advisor contacted me when I had concerns in a timely manner.	ELKO	87	7	73	167	52%	4%
My financial aid advisor contacted me when I had concerns in a timely manner.	ELY	12		9	21	57%	0%
My financial aid advisor contacted me when I had concerns in a timely manner.	INET	54	5	46	105	51%	5%
My financial aid advisor contacted me when I had concerns in a timely manner.	Other	8	2	10	20	40%	10%
My financial aid advisor contacted me when I had concerns in a timely manner.	PAHR	35	7	25	67	52%	10%
My financial aid advisor contacted me when I had concerns in a timely manner.	WINN	21	1	11	33	64%	3%
I received information from this institution and its representatives that helped me identify extracurricular activities that interest me.	ELKO	23	13	29	65	35%	20%
I received information from this institution and its representatives that helped me identify extracurricular activities that interest me.	ELY	3	3	3	9	33%	33%
I received information from this institution and its representatives that helped me identify extracurricular activities that interest me.	INET	13	7	34	54	24%	13%
I received information from this institution and its representatives that helped me identify extracurricular activities that interest me.	Other	3	2	9	14	21%	14%
I received information from this institution and its representatives that helped me identify extracurricular activities that interest me.	PAHR	14	8	21	43	33%	19%
I received information from this institution and its representatives that helped me identify extracurricular activities that interest me.	WINN	3	2	6	11	27%	18%
I have participated in student activities and events.	ELKO	68	45	53	166	41%	27%
I have participated in student activities and events.	ELY	9	6	7	22	41%	27%

Student Services Questions by Location	Center	Agree	Disagree	Neutral	Total	PCT	PCT
						Agree	Disagree
I have participated in student activities and events.	INET	24	32	42	98	24%	33%
I have participated in student activities and events.	Other	3	7	11	21	14%	33%
I have participated in student activities and events.	PAHR	38	14	16	68	56%	21%
I have participated in student activities and events.	WINN	8	14	9	31	26%	45%
I have found the quality of student activities and events to be adequate to my needs.	ELKO	63	17	87	167	38%	10%
I have found the quality of student activities and events to be adequate to my needs.	ELY	9	2	10	21	43%	10%
I have found the quality of student activities and events to be adequate to my needs.	INET	26	8	64	98	27%	8%
I have found the quality of student activities and events to be adequate to my needs.	Other	4	1	17	22	18%	5%
I have found the quality of student activities and events to be adequate to my needs.	PAHR	28	5	34	67	42%	7%
I have found the quality of student activities and events to be adequate to my needs.	WINN	8	5	18	31	26%	16%
I have found the number of student activities and events to be adequate to meet my needs.	ELKO	61	15	91	167	37%	9%
I have found the number of student activities and events to be adequate to meet my needs.	ELY	9	3	9	21	43%	14%
I have found the number of student activities and events to be adequate to meet my needs.	INET	26	8	65	99	26%	8%
I have found the number of student activities and events to be adequate to meet my needs.	Other	4		18	22	18%	0%
I have found the number of student activities and events to be adequate to meet my needs.	PAHR	24	9	34	67	36%	13%
I have found the number of student activities and events to be adequate to meet my needs.	WINN	7	7	17	31	23%	23%
I am very satisfied with the quality of the financial advising at this institution.	ELKO	103	10	54	167	62%	6%
I am very satisfied with the quality of the financial advising at this institution.	ELY	12		9	21	57%	0%
I am very satisfied with the quality of the financial advising at this institution.	INET	61	7	38	106	58%	7%
I am very satisfied with the quality of the financial advising at this institution.	Other	9		12	21	43%	0%
I am very satisfied with the quality of the financial advising at this institution.	PAHR	47	8	13	68	69%	12%
I am very satisfied with the quality of the financial advising at this institution.	WINN	14	4	15	33	42%	12%
I am satisfied with campus technology at this institution.	ELKO	144	3	24	171	84%	2%
I am satisfied with campus technology at this institution.	ELY	19	1	1	21	90%	5%
I am satisfied with campus technology at this institution.	INET	82	6	19	107	77%	6%
I am satisfied with campus technology at this institution.	Other	19		4	23	83%	0%
I am satisfied with campus technology at this institution.	PAHR	58	2	9	69	84%	3%
I am satisfied with campus technology at this institution.	WINN	29		2	31	94%	0%
Cultural and extracurricular activities are well-planned and interesting to me.	ELKO	70	13	83	166	42%	8%
Cultural and extracurricular activities are well-planned and interesting to me.	ELY	9	3	9	21	43%	14%
Cultural and extracurricular activities are well-planned and interesting to me.	INET	34	7	58	99	34%	7%
Cultural and extracurricular activities are well-planned and interesting to me.	Other	4	1	17	22	18%	5%
Cultural and extracurricular activities are well-planned and interesting to me.	PAHR	28	9	31	68	41%	13%
Cultural and extracurricular activities are well-planned and interesting to me.	WINN	7	4	20	31	23%	13%
A sufficient amount of financial aid is available to me.	ELKO	90	21	54	165	55%	13%
A sufficient amount of financial aid is available to me.	ELY	10	2	9	21	48%	10%
A sufficient amount of financial aid is available to me.	INET	57	10	37	104	55%	10%
A sufficient amount of financial aid is available to me.	Other	8	3	10	21	38%	14%
A sufficient amount of financial aid is available to me.	PAHR	46	8	15	69	67%	12%
A sufficient amount of financial aid is available to me.	WINN	21	2	10	33	64%	6%

Green = Percent of students that agree or strongly agree and make up more than 85% of the responses.

Pink = Percent of students that disagree or strongly disagree and make up more than 9% of the responses.

Red = Percent of students that disagree or strongly disagree and make up 15% or more of the responses.

Student Services Questions by Full-time/Part-time Status	Load	Agree	Disagree	Neutral	Total	PCT Agree	PCT Disagree
A sufficient amount of financial aid is available to me.	Fulltime	203	32	82	317	64%	10%
A sufficient amount of financial aid is available to me.	Parttime	30	15	54	99	30%	15%
Cultural and extracurricular activities are well-planned and interesting to me.	Fulltime	126	33	154	313	40%	11%
Cultural and extracurricular activities are well-planned and interesting to me.	Parttime	28	5	64	97	29%	5%
I am satisfied with campus technology at this institution.	Fulltime	282	8	31	321	88%	2%
I am satisfied with campus technology at this institution.	Parttime	72	4	28	104	69%	4%
I am very satisfied with the quality of the financial advising at this institution.	Fulltime	213	24	80	317	67%	8%
I am very satisfied with the quality of the financial advising at this institution.	Parttime	35	6	61	102	34%	6%
I have found the number of student activities and events to be adequate to meet my needs.	Fulltime	108	38	167	313	35%	12%
I have found the number of student activities and events to be adequate to meet my needs.	Parttime	24	5	68	97	25%	5%
I have found the quality of student activities and events to be adequate to my needs.	Fulltime	114	33	166	313	36%	11%
I have found the quality of student activities and events to be adequate to my needs.	Parttime	25	6	65	96	26%	6%
I have participated in student activities and events.	Fulltime	129	96	88	313	41%	31%
I have participated in student activities and events.	Parttime	22	23	51	96	23%	24%
I received information from this institution and its representatives that helped me identify extracurricular activities.	Fulltime	44	26	65	135	33%	19%
I received information from this institution and its representatives that helped me identify extracurricular activities.	Parttime	15	9	37	61	25%	15%
My financial aid advisor contacted me when I had concerns in a timely manner.	Fulltime	191	17	107	315	61%	5%
My financial aid advisor contacted me when I had concerns in a timely manner.	Parttime	28	6	67	101	28%	6%
My financial aid advisor kept all of their appointments with me and any posted walk-in hours I used.	Fulltime	186	10	116	312	60%	3%
My financial aid advisor kept all of their appointments with me and any posted walk-in hours I used.	Parttime	28	5	68	101	28%	5%
Student activity groups allow equal access and opportunity to all students.	Fulltime	145	23	146	314	46%	7%
Student activity groups allow equal access and opportunity to all students.	Parttime	27	3	66	96	28%	3%
Student government pays attention to the needs of students and advocates appropriately.	Fulltime	125	24	163	312	40%	8%
Student government pays attention to the needs of students and advocates appropriately.	Parttime	22	4	69	95	23%	4%
The campus web portal is easy to use.	Fulltime	277	16	27	320	87%	5%
The campus web portal is easy to use.	Parttime	81	7	17	105	77%	7%
The dining facilities are meeting my needs.	Fulltime	110	47	158	315	35%	15%
The dining facilities are meeting my needs.	Parttime	26	4	70	100	26%	4%
The financial aid staff is knowledgeable and helpful.	Fulltime	218	17	81	316	69%	5%
The financial aid staff is knowledgeable and helpful.	Parttime	39	5	58	102	38%	5%
The orientation at this institution helped me become familiar with the facilities.	Fulltime	73	4	58	135	54%	3%
The orientation at this institution helped me become familiar with the facilities.	Parttime	19	3	41	63	30%	5%
The orientation at this institution helped prepare me as a student.	Fulltime	68	3	64	135	50%	2%
The orientation at this institution helped prepare me as a student.	Parttime	18	2	42	62	29%	3%
The orientation met my expectations.	Fulltime	65	6	65	136	48%	4%
The orientation met my expectations.	Parttime	18		44	62	29%	0%
The school Web site was extremely useful in addressing my administrative needs (financial, advising, course selection).	Fulltime	254	22	42	318	80%	7%
The school Web site was extremely useful in addressing my administrative needs (financial, advising, course selection).	Parttime	73	5	25	103	71%	5%
The school's policies on changing, adding, or dropping classes are reasonable.	Fulltime	267	14	40	321	83%	4%
The school's policies on changing, adding, or dropping classes are reasonable.	Parttime	76	5	29	110	69%	5%
Tutors were available to me when I needed them and at a reasonable charge.	Fulltime	185	24	112	321	58%	7%
Tutors were available to me when I needed them and at a reasonable charge.	Parttime	34	4	62	100	34%	4%
Within the first month I could easily find my way around campus.	Fulltime	101	3	33	137	74%	2%
Within the first month I could easily find my way around campus.	Parttime	34		31	65	52%	0%
Green = Percent of students that agree or strongly agree and make up more than 85% of the responses.							
Pink = Percent of students that disagree or strongly disagree and make up more than 9% of the responses.							
Red = Percent of students that disagree or strongly disagree and make up 15% or more of the responses.							

Student Services Questions by Level	Agree	Disagree	Neutral	Total	PCT	
					Agree	Disagree
Advisor will contact me in a timely manner. - Freshman	92	11	95	198	46%	6%
Advisor will contact me in a timely manner. - Sophomore	127	12	79	218	58%	6%
Campus web portal was easy to use. - Freshman	169	10	29	208	81%	5%
Campus web portal was easy to use. - Sophomore	189	13	15	217	87%	6%
Can easily find my way around campus	135	3	64	202	67%	1%
Change/add/drop policies are reasonable. - Freshman	164	6	43	213	77%	3%
Change/add/drop policies are reasonable. - Sophomore	179	13	26	218	82%	6%
Cultural and extracurricular activities are well-planned	154	38	218	410	38%	9%
Dining facilities meet my needs. - Freshman	63	16	122	201	31%	8%
Dining facilities meet my needs. - Sophomore	73	35	106	214	34%	16%
Financial aid staff is knowledgeable. - Freshman	107	9	85	201	53%	4%
Financial aid staff is knowledgeable. - Sophomore	150	13	54	217	69%	6%
Financial aid staff kept appointments. - Freshman	94	9	96	199	47%	5%
Financial aid staff kept appointments. - Sophomore	120	6	88	214	56%	3%
Have participated in student activities and events	151	119	139	409	37%	29%
Info Extracurricular	59	35	102	196	30%	18%
Number of student activities and events is adequate	132	43	235	410	32%	10%
Orientation helpful	92	7	99	198	46%	4%
Orientation met my expectations	83	6	109	198	42%	3%
Orientation prepared student	86	5	106	197	44%	3%
Quality of student activities is adequate	139	39	231	409	34%	10%
Satisfied with quality of financial aid advising. - Freshman	109	9	83	201	54%	4%
Satisfied with quality of financial aid advising. - Sophomore	139	21	58	218	64%	10%
Satisfied with the campus technology. - Freshman	169	6	33	208	81%	3%
Satisfied with the campus technology. - Sophomore	185	6	26	217	85%	3%
School Web site was useful. - Freshman	157	16	32	205	77%	8%
School Web site was useful. - Sophomore	170	11	35	216	79%	5%
Student activity groups provide opportunity to all	172	26	212	410	42%	6%
Student government pays attention to student needs	147	28	232	407	36%	7%
Sufficient financial aid - Freshman	102	24	73	199	51%	12%
Sufficient financial aid. - Sophomore	131	23	63	217	60%	11%
Tutors were available. - Freshman	93	6	105	204	46%	3%
Tutors were available. - Sophomore	126	22	69	217	58%	10%
Green = Percent of students that agree or strongly agree and make up more than 85% of the responses.						
Pink = Percent of students that disagree or strongly disagree and make up more than 9% of the responses.						
Red = Percent of students that disagree or strongly disagree and make up 15% or more of the responses.						